

# VICTIM SERVICES

**Colorado Organization for Victim Assistance (COVA)**  
303-861-1160 1-800-261 2682  
[www.coloradocrimevictims.org](http://www.coloradocrimevictims.org)

**Colorado Coalition Against Domestic Violence (CCADV)**  
303-831-9632 1-888-778-7091  
[www.ccadv.org](http://www.ccadv.org)

**Colorado Office for Victims Programs**  
303-239-5719 1-888-282-1080  
[dcj.state.co.us/ovp](http://dcj.state.co.us/ovp)

**Colorado Coalition Against Sexual Assault (CCASA)**  
303-861-7033  
[www.ccasa.org](http://www.ccasa.org)

**Colorado Anti-Violence Program**  
303-852-5094 1-888-557-4441

**National Domestic Violence Hotline**  
1-800-799-7233

**National Teen Dating Abuse Hotline**  
1-866-331-9474

**National Center for Victims of Crime**  
1-800-394-2255  
[www.ncvc.org](http://www.ncvc.org)

**National Organization for Victim Assistance**  
1-800-879-6682  
[www.trynova.org](http://www.trynova.org)

PROVIDED BY: COUNTY SHERIFFS  
OF COLORADO

## Notes:

This project was supported by Grant No. 2007VNCX0006 awarded by the Bureau of Justice Assistance. The Bureau of Justice Assistance is a component of the Office of Justice Programs, which also includes the Bureau of Justice Statistics, the National Institute of Justice, the Office of Juvenile Justice and Delinquency Prevention, and the Office for Victims of Crime. Points of view or opinions in this document are those of the author and do not represent the official position or policies of the United States Department of Justice.

R 03/10

# Colorado VINE<sup>®</sup>

Colorado Victim Information & Notification Everyday



## VICTIMS HAVE THE RIGHT TO KNOW

Colorado VINE Service  
Access to Information & Notification for:  
Offender Custody Status

# 1-888-CO3-VINE

TOLL-FREE 1-888-263-8463

[www.vinelink.com](http://www.vinelink.com)

A service provided by the:  
County Sheriffs of Colorado



# COLORADO STATEWIDE VICTIM INFORMATION & NOTIFICATION EVERYDAY

# 1-888-CO3-VINE

Toll-Free 1-888-263-8463

VINE is an automated service that lets you track the custody status of offenders in jail or prison. By calling the toll-free number or visiting [www.vinelink.com](http://www.vinelink.com), you can find out the custody status of an offender. You can also register to be notified by phone and e-mail if the custody status of an offender changes.



Write down the following information  
and keep in a safe place:

## Information

Call 1-888-263-8463 or visit [www.vinelink.com](http://www.vinelink.com) and follow the instructions to access custody information.

## Registration

If the offender is in custody, you can register to receive notifications.

If registering a phone number, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that the call was received. Make sure your PIN is easy to remember.

## Notification

You will be notified about the following events:

- Release
- Transfer
- Escape
- Death

When VINE calls, listen to the message, then enter your PIN followed by the pound (#) key when asked. Entering the PIN lets VINE know that you received the call and will stop the service from calling you again.

- If you feel you are in danger, call 911 immediately.
- Since VINE calls automatically when an offender's custody status changes, you may get a call from VINE in the middle of the night.
- If you do not answer a notification call, VINE will leave a message. If there is no answer, VINE will continue calling back until you enter your PIN or until up to 48 hours have passed.
- Do not register a phone number that rings to a switchboard.
- VINE is confidential. The offender will not know you are registered with VINE.
- You can register multiple phone numbers and e-mail addresses for notifications.
- If you forget your PIN, call the toll-free number and press zero. You will be transferred to an operator who can help you reset your PIN or cancel notification.
- Operators are available 24 hours a day, seven days a week to assist you.

Offender name

Offender number

Your four-digit PIN

## USING VINE

### Information

Call 1-888-263-8463 or visit [www.vinelink.com](http://www.vinelink.com) and follow the instructions to access custody information.

### Registration

If the offender is in custody, you can register to receive notifications.

If registering a phone number, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that the call was received. Make sure your PIN is easy to remember.

### Notification

You will be notified about the following events:

- Release
- Transfer
- Escape
- Death

When VINE calls, listen to the message, then enter your PIN followed by the pound (#) key when asked. Entering the PIN lets VINE know that you received the call and will stop the service from calling you again.

[www.vinelink.com](http://www.vinelink.com)

Do not rely solely on VINE for your safety. If you feel that you may be at risk, take precautions as if the offender has already been released.

